

When a PIC/LPIC change request is received, CARE will determine if the line/account has been resold to another local provider or is involved in an interim number portability arrangement.

LINE/ACCOUNT IN A RESALE ENVIRONMENT

When CARE recognizes a resold line/account, it will then determine if it is LSP restricted from processing.

When restrictions are not present, BellSouth CARE will change the PIC/LPIC in the switch and notify the Access Carrier (AC) via new Transaction Code Status Indicators (TCSI) in the 40XX and 42XX series. The appropriate 40XX code will be sent to the new AC PIC/LPIC of record and the appropriate 42XX code will be sent to the loosing AC PIC/LPIC of record. Information (data elements) provided in the TC 40/42 record will be limited as BellSouth (the switch provider) will not have complete end user information.

In addition, BellSouth will have the capability to send a ~~copy~~ of the TC 40/42 record to the LSP as notification that the PIC/LPIC has been changed. In keeping with OBF guidelines, it will be the LSP's responsibility to provide full CARE record responses back to the AC through the use of add/disconnect TCSIs in the TC 20/22 series.

Attachment
Page 2 of 13

Below are the 40XX/42XX TCSIs supported by BellSouth CARE.

ATTACHMENT 44



Date: September 10, 1997

To: Recipients of BellSouth Local Exchange Ordering (LEO) Implementation Guide

From: Ann K. Smith, Mgr. - Professional Training Services -Interconnection Marketing

Tel. #: 404-927-7599

Fax #: 404-529-7839

Subject: BellSouth Local Exchange Ordering (LEO) Implementation Guide Updates

Enclosed you will find new sections and revised sections for the July 1997 edition of Volume 1 and Volume 2 of the BellSouth LEO Implementation Guides (IGs).

Volumes 1 and 3 have been loaded on the Internet. Volume 2 is scheduled to be on-line by September 18, 1997. The Internet address is: www.bellsouth.com/interconnection. When the BellSouth Interconnection Home Page comes up, select Local Carriers from the menu on the left. This option will take you to the IGs and other customer guides.

Volume 1

1. One new section has been added to Volume 1 and is entitled "Jeopardy". It should be placed in your binder between the Completion section and the EDI Overview section.
2. The "Directory Listings" Section should be replaced in it's entirety.
3. The Local Service Requests Requirements Chart, page 4 in The General Section, has been revised. The old GEN-4 should be replaced with the new enclosed version.

Volume 2

1. Two new sections have been added to Volume 2. The first new section is entitled "ISDN" and should be placed in your binder between the Hunting Section and the IPP Section.
2. The second new section is entitled "Synchronet" and should be placed between the Surrogate Client Number Section and Touchstar Service Section.
3. The "Directory Listings" Section should be replaced in it's entirety.
4. The FID GOER (proposed effective date of 9/22/97) information and the FID MCFI information should be placed in the RingMaster Section according to their page number.
5. The Telecommunications USOC/FID Table in The MemoryCall Section (Page 6) should be replaced with the new enclosed version.

Should you have any questions regarding the contents of this information, your first option should be to contact your appropriate Account Team Representative.

For questions regarding Implementation Guide distribution, I can be reached at 404-927-7599.

A handwritten signature in cursive script, appearing to read "Ann".

Enclosures

cc: Tom Moquin, Director - Interconnection Services Marketing

ATTACHMENT 45

**SOUTHERN BELL TELEPHONE
AND TELEGRAPH COMPANY**

NORTH CAROLINA

ISSUED: October 29, 1986

BY: President - North Carolina

Charlotte, North Carolina

GENERAL SUBSCRIBER SERVICE TARIFF

**Fourth Revised Page 6
Cancels Third Revised Page 6**

EFFECTIVE: January 1, 1987

21.570

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 (DELETED)

A4.2.7 (DELETED)

A4.3 Schedule of Charges

A4.3.1 Multi Element

A. Rates and Charges

1. Service Order

- (a) Primary, each
- (b) Secondary, each
- (c) Record, each

\$21.59

Residence

\$27.50

10.75

5.25

Business

\$41.25

14.50

8.75

USOC

NA

NA

NA

SOUTHERN BELL TELEPHONE
AND TELEGRAPH COMPANY
NORTH CAROLINA
ISSUED: October 29, 1986
BY: President - North Carolina
Charlotte, North Carolina

GENERAL SUBSCRIBER SERVICE TARIFF

Fourth Revised Page 7
Cancels Third Revised Page 7

EFFECTIVE: January 1, 1987

A4. SERVICE CHARGES

A4.3 Schedule of Charges (Cont'd)

A4.3.1 Multi Element (Cont'd)

A. Rates and Charges (Cont'd)

2. Premises Visit

	Residence	Business	USOC
(a) Each	\$10.25	\$10.25	NA
3. Access Line Connection Charge			
(a) Each	15.25	21.25	NA
4. (DELETED)			
5. (DELETED)			
6. (DELETED)			

A4.4 Installation Charges

A4.4.1 General

- A.** Installation charges for services are identified and presented throughout this Tariff if applicable as a part of the offering of service features.
- B.** These charges apply in addition to the charges listed in A4.3.1 preceding as appropriate.



BILLING NUMBER 919 Q95-7687 313
BILLING PERIOD SEP 25, 1997 00024
PAGE 38

CHARGES FOR EARNING NUMBER 919 266-0896

MONTHLY SERVICE

174. MONTHLY SERVICE - SEP 25 THROUGH OCT 24	14.89	14.89
TOTAL REGULATED MONTHLY SERVICE	14.89	
TOTAL NONREGULATED MONTHLY SERVICE	.00	
175. FCC CHARGE FOR NETWORK ACCESS	3.50	3.50
TOTAL REGULATED FCC CHARGE	3.50	
TOTAL NONREGULATED FCC CHARGE	.00	
176. DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE	.00	0.07
TOTAL REGULATED ACCESS SURCHARGE	.00	
TOTAL NONREGULATED ACCESS SURCHARGE	.07	
TOTAL MONTHLY SERVICE	18.46	

OTHER CHARGES AND CREDITS

SEP 19, 1997 SO-TXM6C045 PON-NC247DG

EARNING NUMBER 266-0896
PON NC247DG
CHARGE FOR SERVICE AT NEW ADDRESS
FROM SEP 20 97 THRU SEP 24 97

177. AH7 TELECOMMUNICATIONS RELAY
SERVICE (\$.07/MO) 0.07

EARNING NUMBER 266-0896
PON NC247DG
LINE 266-0896
CREDIT FOR ADDING FROM SEP 20 97 THRU SEP 24 97

178. MFD2X MULTIPLE FEATURE CREDIT FOR
TWO FEATURES (\$.39/MO) 0.07

CHARGE FOR SERVICE AT NEW ADDRESS
FROM SEP 20 97 THRU SEP 24 97

179. ESC THREE-WAY CALLING (\$2.51/MO) 0.42
180. ESX CALL WAITING (\$2.71/MO) 0.45
181. PSR COMMUNITY CALLER PLUS
SERVICE - INDIVIDUAL LINE,
RESIDENCE (\$10.06/MO) 1.68

182. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 0.58

183. YOUR LONG DISTANCE COMPANY FOR Q95-7687 IS
MCI
LINE -

184. IF YOUR LONG DISTANCE COMPANY(S)
IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT
THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT
ONE-TIME CHARGE FOR

185. ORDER PROCESSING 21.59
186. CENTRAL OFFICE LINE CONNECTION 11.97

21.5% discount ↓

TOTAL RECURRING OC&C FOR SO-TXM6C045	3.07	
TOTAL NONRECURRING OC&C FOR SO-TXM6C045	33.56	
TOTAL REGULATED OC&C	36.62	
TOTAL NONREGULATED OC&C	.01	
TOTAL OC&C DEBITS	36.70	
TOTAL OC&C CREDITS	.07	
TOTAL OTHER CHARGES AND CREDITS	36.63	

TOTAL FOR EARNING NUMBER 919 266-0896

55.09



BILLING NUMBER 919 Q95-7687 313
BILLING PERIOD SEP 25, 1997 00024
PAGE 43

CHARGES FOR EARNING NUMBER 919 266-7865

MONTHLY SERVICE

196.	MONTHLY SERVICE - SEP 25 THROUGH OCT 24	12.77	12.77
	TOTAL REGULATED MONTHLY SERVICE	12.77	
	TOTAL NONREGULATED MONTHLY SERVICE	.00	
197.	FCC CHARGE FOR NETWORK ACCESS	3.50	3.50
	TOTAL REGULATED FCC CHARGE	3.50	
	TOTAL NONREGULATED FCC CHARGE	.00	
198.	DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE	0.07	0.07
	TOTAL REGULATED ACCESS SURCHARGE	.00	
	TOTAL NONREGULATED ACCESS SURCHARGE	.07	
	TOTAL MONTHLY SERVICE	16.34	

OTHER CHARGES AND CREDITS

SEP 8, 1997 SO-NX6Q1JC5 PON-972696

EARNING NUMBER 266-7865

PON 972696

CHARGE FOR NEW SERVICE FROM SEP 9 97 THRU SEP 24 97

199.	AH7 TELECOMMUNICATIONS RELAY SERVICE (\$0.07/MO)	0.04	0.04
------	--	------	------

EARNING NUMBER 266-7865

PON 972696

CHARGE FOR NEW SERVICE FROM SEP 9 97 THRU SEP 24 97

200.	ESX CALL WAITING (\$2.71/MO)	1.45	1.45
------	------------------------------	------	------

201.	PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$10.06/MO)	5.36	5.36
------	---	------	------

202.	9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO)	1.87	1.87
------	---	------	------

203.YOUR LONG DISTANCE COMPANY FOR Q95-7687 IS

MCI

LINE -

204.IF YOUR LONG DISTANCE COMPANY(S)

IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT

THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT

ONE-TIME CHARGE FOR

205.	ORDER PROCESSING	27.50	27.50
------	------------------	-------	-------

206.	CENTRAL OFFICE LINE CONNECTION	15.25	15.25
------	--------------------------------	-------	-------

	TOTAL RECURRING OC&C FOR SO-NX6Q1JC5	8.72	
--	--------------------------------------	------	--

	TOTAL NONRECURRING OC&C FOR SO-NX6Q1JC5	42.75	
--	---	-------	--

	TOTAL REGULATED OC&C	51.43	
--	----------------------	-------	--

	TOTAL NONREGULATED OC&C	.04	
--	-------------------------	-----	--

	TOTAL OC&C DEBITS	51.47	
--	-------------------	-------	--

	TOTAL OC&C CREDITS	.00	
--	--------------------	-----	--

	TOTAL OTHER CHARGES AND CREDITS	51.47	
--	---------------------------------	-------	--

LOCAL USAGE

Local Usage Summary for 919 266-7865

Community Caller Plus for Expanded Local Area

-DAY-

-NIGHT/WKND-

Band	Calls	Total Mins	Calls	Total Mins	Charges
4	1	1	0	0	.14

207.	Local Usage Summary	0.14	0.14
------	---------------------	------	------

208.	Resale Discount at 21.50% for Residential	0.03	0.03
------	---	------	------

No discount



BILLING NUMBER 919 Q95-7687 313
BILLING PERIOD SEP 25, 1997 00024
PAGE 52

CHARGES FOR EARNING NUMBER 919 303-5069

MONTHLY SERVICE

237.	MONTHLY SERVICE - SEP 25 THROUGH OCT 24	22.39	22.39
	TOTAL REGULATED MONTHLY SERVICE	22.39	
	TOTAL NONREGULATED MONTHLY SERVICE	.00	
238.	FCC CHARGE FOR NETWORK ACCESS	7.00	7.00
	TOTAL REGULATED FCC CHARGE	7.00	
	TOTAL NONREGULATED FCC CHARGE	.00	
239.	DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE	.00	0.00
	TOTAL REGULATED ACCESS SURCHARGE	.00	
	TOTAL NONREGULATED ACCESS SURCHARGE	.14	
	TOTAL MONTHLY SERVICE	29.53	

OTHER CHARGES AND CREDITS

SEP 3, 1997 SO-NX0J5006 PON-972656

EARNING NUMBER 303-5069

PON 972656

LINE 303-5069

CHARGE FOR NEW SERVICE FROM SEP 4 97 THRU SEP 24 97

240. AH7 TELECOMMUNICATIONS RELAY SERVICE (\$.07/MO) 0.00

LINE 363-2583

241. AH7 TELECOMMUNICATIONS RELAY SERVICE (\$.07/MO) 0.00

EARNING NUMBER 303-5069

PON 972656

LINE 303-5069

CHARGE FOR NEW SERVICE FROM SEP 4 97 THRU SEP 24 97

242. ESX CALL WAITING (\$2.71/MO) 1.90

243. PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$9.84/MO) 6.80

244. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 2.40

245. YOUR LONG DISTANCE COMPANY FOR 303-5069 IS MCI

246. IF YOUR LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT ONE-TIME CHARGE FOR

247. ORDER PROCESSING 27.50

LINE 363-2583

CHARGE FOR NEW SERVICE FROM SEP 4 97 THRU SEP 24 97

248. PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$9.84/MO) 6.80

249. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 2.40

250. YOUR LONG DISTANCE COMPANY FOR 363-2583 IS MCI

251. IF YOUR LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT

TOTAL RECURRING OC&C FOR SO-NX0J5006 20.68

TOTAL NONRECURRING OC&C FOR SO-NX0J5006 27.50

TOTAL REGULATED OC&C 48.08

TOTAL NONREGULATED OC&C .10

TOTAL OC&C DEBITS 48.18

TOTAL OC&C CREDITS .00

No discount
↙



BILLING NUMBER 919 Q95-7687 313
BILLING PERIOD SEP 25, 1997 00024
PAGE 55

CHARGES FOR EARNING NUMBER 919 319-0493

MONTHLY SERVICE

254. MONTHLY SERVICE - SEP 25 THROUGH OCT 24		21.99
TOTAL REGULATED MONTHLY SERVICE	21.99	
TOTAL NONREGULATED MONTHLY SERVICE	.00	
255. FCC CHARGE FOR NETWORK ACCESS		3.50
TOTAL REGULATED FCC CHARGE	3.50	
TOTAL NONREGULATED FCC CHARGE	.00	
256. MAINTENANCE PLAN(S)		3.00
TOTAL REGULATED MAINTENANCE PLANS(S)	.00	
TOTAL NONREGULATED MAINTENANCE PLANS(S)	3.00	
257. DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE		0.07
TOTAL REGULATED ACCESS SURCHARGE	.00	
TOTAL NONREGULATED ACCESS SURCHARGE	.07	
TOTAL MONTHLY SERVICE	28.56	

OTHER CHARGES AND CREDITS

SEP 8, 1997 SO-NXGK5942 PON-973141

EARNING NUMBER 319-0493

PON 973141

LINE 319-0493

CHARGE FOR NEW SERVICE FROM SEP 9 97 THRU SEP 24 97

258. AH7 TELECOMMUNICATIONS RELAY		0.00
SERVICE (\$0.07/MO)		
259. SEQ1X INSIDE WIRE MAINTENANCE		1.60
SERVICE PLAN (\$3.00/MO)		

EARNING NUMBER 319-0493

PON 973141

LINE 319-0493

CHARGE FOR NEW SERVICE FROM SEP 9 97 THRU SEP 24 97

260. VROCL COMPLETE CHOICE SM PLAN (\$10.21/MO)		5.40
261. VSB COMPLETE CHOICE SM PLAN WITH		
VERTICAL SERVICES BILLING (\$11.78/MO)		6.20
262. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO)		1.80
263. YOUR LONG DISTANCE COMPANY FOR 319-0493 IS		
MCI		

264. IF YOUR LONG DISTANCE COMPANY(S)
IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT
THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT
ONE-TIME CHARGE FOR

265. ORDER PROCESSING		27.50
-----------------------	--	-------

TOTAL RECURRING OC&C FOR SO-NXGK5942	15.23
TOTAL NONRECURRING OC&C FOR SO-NXGK5942	27.50

TOTAL REGULATED OC&C	41.09
TOTAL NONREGULATED OC&C	1.64

TOTAL OC&C DEBITS	42.73
TOTAL OC&C CREDITS	.00

TOTAL OTHER CHARGES AND CREDITS	42.73
---------------------------------	-------

LOCAL USAGE

Local Usage Summary for 919 319-0493

Complete ChoiceSM Plan for Expanded Local Area

-DAY-

-NIGHT/WKND-

Total

Total

No discount



BILLING NUMBER 919 Q95-7687 313
BILLING PERIOD SEP 25, 1997 00024
PAGE 72

CHARGES FOR EARNING NUMBER 919 362-4590

MONTHLY SERVICE

327.	MONTHLY SERVICE - SEP 25 THROUGH OCT 24		20.32	20.3
	TOTAL REGULATED MONTHLY SERVICE		.00	
	TOTAL NONREGULATED MONTHLY SERVICE			
328.	FCC CHARGE FOR NETWORK ACCESS		3.50	3.5
	TOTAL REGULATED FCC CHARGE		.00	
	TOTAL NONREGULATED FCC CHARGE			
329.	DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE		.00	0.0
	TOTAL REGULATED ACCESS SURCHARGE		.07	
	TOTAL NONREGULATED ACCESS SURCHARGE			
	TOTAL MONTHLY SERVICE		23.89	

OTHER CHARGES AND CREDITS

SEP 9, 1997 SO-NX6PB5Y7 PON-NC353RH

EARNING NUMBER 362-4590

PON NC353RH

CHARGE FOR NEW SERVICE FROM SEP 10 97 THRU SEP 24 97

330. AH7 TELECOMMUNICATIONS RELAY SERVICE (\$0.07/MO) 0.0

EARNING NUMBER 362-4590

PON NC353RH

CHARGE FOR NEW SERVICE FROM SEP 10 97 THRU SEP 24 97

331. ESC THREE-WAY CALLING (\$2.51/MO) 1.2

332. ESM CALL FORWARDING (\$1.73/MO) 0.8

333. ESX CALL WAITING (\$2.71/MO) 1.3

334. NXM TOUCHSTAR® SERVICE, CALLER ID 2.9

NAME AND NUMBER DELIVERY (\$5.89/MO)

335. PSRCL COMMUNITY CALLER PLUS 4.9

SERVICE - INDIVIDUAL LINE, 1.7

RESIDENCE (\$9.84/MO)

336. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 1.7

CREDIT FOR ADDING FROM SEP 10 97 THRU SEP 24 97

337. MFD4X MULTIPLE FEATURE CREDIT FOR 1.1

FOUR FEATURES (\$2.36/MO)

338. YOUR LONG DISTANCE COMPANY FOR Q95-7687 IS

MCI

LINE -

339. IF YOUR LONG DISTANCE COMPANY(S) 27.5

IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT

THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT

ONE-TIME CHARGE FOR

340. ORDER PROCESSING

TOTAL RECURRING OC&C FOR SO-NX6PB5Y7 11.97

TOTAL NONRECURRING OC&C FOR SO-NX6PB5Y7 27.50

TOTAL REGULATED OC&C 39.43

TOTAL NONREGULATED OC&C .04

TOTAL OC&C DEBITS 40.65

TOTAL OC&C CREDITS 1.18%

TOTAL OTHER CHARGES AND CREDITS 39.47

LOCAL USAGE

Local Usage Summary for 919 362-4590

Community Caller Plus for Expanded Local Area

-DAY-

-NIGHT/WKND-

ATTACHMENT 14



BellSouth Telecommunications, Inc.
Suite 4423
675 West Peachtree Street, N.E.
Atlanta, Georgia 30375

404 877-7140
Fax 404 523-0340

Joseph M. Baker
Vice President - Sales
Interconnection Services

September 2, 1997

Re: Due Dates on LENS Resale Orders

Dear CLEC Customers:

Recently you were provided a table of due date intervals for use in determining due dates for resale orders. For services requiring a premises visit, this information is used in conjunction with the installation calendar available through the inquiry mode of LENS to determine available installation dates that can be offered to customers.

In addition to providing the installation calendar, LENS provides an alternative due date function in the firm order mode. For some types of orders issued through LENS, BellSouth currently is re-evaluating that alternative due date function. CLECs issuing LENS orders for conversions "as specified" and new installations should be aware that the LENS firm order due date function may not always be calculating the correct due date for those order types for some locations. The installation calendar available through the LENS inquiry mode and the firm order due date function for conversion "as is" orders issued through LENS are not affected. Also, orders issued through the industry-recommended Electronic Data Interchange (EDI) ordering interface are not affected.

We will notify you promptly of the results of our evaluation. Meanwhile, if you are placing orders through LENS for conversions "as specified" or for new installations, and the LENS order disagrees with the due date table, please submit the LENS order with the calculated due date, then contact the Local Carrier Service Center (LCSC) for assistance. If you are placing orders through the industry-recommended Electronic Data Interchange (EDI) ordering interface, or are issuing orders for conversion "as is" through LENS, please continue to establish due dates as usual.

Please contact your account manager if you have any questions.

Sincerely,



J. M. Baker

ATTACHMENT 15

1 you don't need to turn there -- you're discussing a
2 number of items that BellSouth does not provide in the
3 preordering mode through LENS.

4 Does the LENS preordering mode provide any
5 information on whether the customer -- or excuse me --
6 whether the address that's been validated is an
7 address that is subject to city and/or county taxes?

8 A No, sir, it does not.

9 Q Do you know whether that same information is
10 provided to a BellSouth customer service
11 representative when they place an order using their
12 systems?

13 A It is available to them when they do an
14 address validation. There is a tax code that is
15 returned that indicates what the appropriate taxes for
16 that address are. That would then flow down through
17 with the order to the billing system so that the
18 proper taxes would be applied.

19 MR. NELSON: Thank you. That was all I had.

20 CHAIRMAN JOHNSON: BellSouth?

21 MR. ELLENBERG: Thank you, Chairman Johnson,
22 Commissioners.

23 CROSS EXAMINATION

24 BY MR. ELLENBERG:

25 Q Mr. Bradbury, I'm William Ellenberg. I'm

ATTACHMENT 16

FLA - EX. 52 - STACEY DENO

128

1 Q Not necessarily.

2 A Okay, I'm not clear.

3 Q Well, let's limit it to OSS. That may be easier.

4 A Okay. For instance, in my direct testimony I
5 described that we were preparing a measurement for the
6 response time from the navigator contract to the
7 pre-ordering systems to how long does it take from the time
8 you actually request the data until that data is returned
9 to you. That is a category of an OSS measurement. There
10 is an existing measurement in place for BellSouth today
11 from that point. I am putting a similar measurement in
12 place for LENS users from that point for the existing
13 pre-ordering system and for EC-Lite users from that same
14 point so that in the future we will be able to directly
15 compare that data.

16 Q What other functions are now measured in addition
17 to the one you mentioned?

18 A The other functions that are now measured are
19 system capacity limit functions. We look at the capacity
20 of each of the systems on a regular basis and determine
21 whether additions to those systems are required.

22 Q Okay. Moving now to the systems that have been
23 and are being developed for competitive purposes. How
24 often do you make changes to the LENS system?

25 A We make changes to the LENS system regularly.

1 Normally, weekly. We will be moving that over time to an
2 eight-week window of systematic changes, but we are not
3 there yet in terms of software development.

4 Q Do you have an anticipated date where you would
5 be changing that?

6 A When we change the process? It's an internal
7 target. It's not a date, but from the software development
8 cycle, it appears to me that we will have satisfied enough
9 of the CLERCs' needs and requests for changes that if our
10 current experience is true that somewhere between now and
11 the end of the year we'll be able to move to a more normal
12 development cycle, which is about eight weeks. But as I
13 have stated earlier, the changes that occurred are driven
14 by customer demands; and if a new set of demands comes in
15 at some point in time, we may have to accelerate that.

16 Q So this is in its development and learning
17 process and it hasn't yet firmed up to the point where
18 people have stopped asking for changes?

19 A And probably never will. BellSouth's existing
20 retail systems that provide similar functions have been in
21 place, in the case of RNS, one we talked about earlier, has
22 been in place for five years. They still do changes every
23 four weeks. It depends on the users of the system and
24 their desires and needs.

25 Q So if I understand it correctly, right now

130

1 changes perhaps weekly, moving to changes perhaps monthly,
2 and hopefully by the end of the year, every eight weeks or
3 two months?

4 A Yes.

5 Q Is the situation similar for EC-Lite and EDI?

6 A The situation is not similar for EC-Lite because
7 that is a user-driven agreement, so we have a specification
8 from AT&T; and when we have that specification, we are
9 building to that specification; and there are negotiated
10 constraints in there about when changes can be made to the
11 specification.

12 EDI is very similar in that it was originally
13 negotiated with AT&T and now has moved to a national
14 standard, and changes will be made in concert with the
15 standards body. So in general, changes -- well, EC-Lite is
16 an unknown. AT&T could come back tomorrow and ask us to
17 make 20 changes, but the history says that they haven't.
18 EDI, being a national standard, progresses relatively
19 slowly, and changes occur in intervals of six months or
20 longer.

21 Q I think that answered my next couple of questions
22 about how the changes in the systems were driven. Let's
23 move to exhibit E. It's the unbundled loops interim
24 report. Could you explain where the data for this report
25 comes from?

ATTACHMENT 17

FLA - Ex. 53

Ex 53

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Stacy Deposition
August 14, 1997
Late Filed Exhibit No. 10
Page 1 of 1

REQUEST: The CMUC - list of upcoming changes to LENS, priority of changes and expected completion dates if available.

RESPONSE: Please refer to the attached information.

INFORMATION SPONSORED BY:

William N. Stacy
AVP - Interconnection Operations
675 West Peachtree St
Atlanta, GA 30375

Number	System	Priority	Abstract/Title	State	Owner	Originator	Date Needed
1160	LENS	1 Urgent	Add ability for ordering LNP	open	Hawkins, Stan	Daniels, Cassandra A.	10/15/97
1164	LENS	1 Urgent	LOOP	working	Johnson, Karen D.	Soteropoulos, Jeannette	10/15/97
1166	LENS	1 Urgent	PORT	working	Johnson, Karen D.	Soteropoulos, Jeannette	10/15/97
1167	LENS	1 Urgent	LNP - Intern Number Portability	working	Johnson, Karen D.	Daniels, Cassandra A.	10/15/97
1163	LENS	1 Urgent	LNP - Loop with Intern Number Portability	working	Johnson, Karen D.	Soteropoulos, Jeannette	10/15/97
1169	LENS	1 Urgent	LOOP/PORT combination	open	Hawkins, Stan	Soteropoulos, Jeannette	10/15/97
1170	LENS	1 Urgent	Support UNE - LOOP w/interoffice Transport	open	Hawkins, Stan	Soteropoulos, Jeannette	10/15/97
1171	LENS	1 Urgent	Support UNE - LOOP w/interoffice Transport and LNP	open	Hawkins, Stan	Soteropoulos, Jeannette	10/15/97
1172	LENS	1 Urgent	COI ordering ability	open	Hawkins, Stan	Daniels, Cassandra A.	10/15/97
1182	LENS	1 Urgent	Allow for ordering of DID blocks via LENS	open	Hawkins, Stan	Daniels, Cassandra A.	10/15/97
1187	LENS	1 Urgent	Add ability for assigning TERS	open	Hawkins, Stan	Daniels, Cassandra A.	10/15/97
1188	LENS	1 Urgent	Add ability for ordering svc w/WHHL	open	Hawkins, Stan	Daniels, Cassandra A.	10/15/97
1190	LENS	2 High	Modify LENS to provide tag value	open	Hawkins, Stan	Daniels, Cassandra A.	12/15/97
1192	LENS	3 Medium	Color Coding Fields (Java/MOTIF)	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1194	LENS	1 Urgent	PDX trunks in LENS	open	Hawkins, Stan	Soteropoulos, Jeannette	10/15/97
1220	LENS	2 High	Incorporate password aging to meet our security variance.	verify	Johnson, Karen D.	Johnson, Karen D.	12/15/97
1221	LENS	4 Low	Translate LEO Fatal error messages to human-readable messages	open	Hawkins, Stan	Johnson, Karen D.	4/15/98
1274	LENS	2 High	Phase 2 Data Elements (CR0026D)	working	Johnson, Karen D.	Romano, Martha	12/15/97
1279	LENS	2 High	Long Term Enhanced FCC	open	Hawkins, Stan	Romano, Martha	12/15/97
1282	LENS	3 Medium	Separate Test Regions - CLEC Testing	open	Hawkins, Stan	Ford, Randy	2/15/98
1286	LENS	3 Medium	Labs	open	Hawkins, Stan	Soteropoulos, Jeannette	2/15/98
1288	LENS	2 High	Jacparries	working	Johnson, Karen D.	Soteropoulos, Jeannette	12/15/97
1289	LENS	2 High	LSR Router	working	Johnson, Karen D.	Soteropoulos, Jeannette	12/15/97
1290	LENS	1 Urgent	Regional Testing (Enhanced)	open	Hawkins, Stan	Soteropoulos, Jeannette	10/15/97
1295	LENS	1 Urgent	Regional Testing (Basic - w/o Needed Enhancements)	open	Hawkins, Stan	Soteropoulos, Jeannette	10/15/97
1553	LENS	3 Medium	Add additional logic to calculate additional switches	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1593	LENS	3 Medium	LENS calculate due date differently for Conv as is & Disconnect	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1594	LENS	2 High	Provide ability in LENS to shorten search of IC/Proc/Svc lists	open	Hawkins, Stan	Daniels, Cassandra A.	12/15/97
1597	LENS	3 Medium	LENS to include the section of LSR along with field in error	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1598	LENS	3 Medium	LENS to display english associated with listing types	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1599	LENS	3 Medium	LENS to include update of services offered in April LEO IC	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1600	LENS	3 Medium	Provide ability in LENS to populate the Carrier name	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1601	LENS	2 High	Provide ability in LENS to process Change "C" orders	open	Hawkins, Stan	Daniels, Cassandra A.	12/15/97
1602	LENS	3 Medium	Specify screens in LENS to eliminate need for scrolling	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1603	LENS	3 Medium	Additional Features to be added for Firm Orders	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1604	LENS	2 High	Provide ability in LENS to default service type and state	open	Hawkins, Stan	Daniels, Cassandra A.	12/15/97
1605	LENS	2 High	Provide ability in LENS to populate TE field on Billing screen	open	Hawkins, Stan	Daniels, Cassandra A.	12/15/97

Number	System	Priority	Abstract/Title	State	Owner	Originator	Date Needed
1706	LENS	3 Medium	Want a confirmation number after TN reserve	open	Hawkins, Stan	Sampe, Rita Marie	2/15/98
1707	LENS	3 Medium	LENS to allow CLECs to select multiple svcs, & display features	open	Alvis, Nykel	Daniels, Cassandra A.	2/15/98
1708	LENS	3 Medium	LENS to advise CLECs of system changes via Release Notes	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
1744	LENS	1 Urgent	Statistica Reports	verify	Johnson, Karen D.	Dougherty, Chuck	10/15/97
1785	LENS	3 Medium	Printing of CSR's	verify	Johnson, Karen D.	Davidson, Jennifer	2/15/98
1803	LENS	3 Medium	LENS to populate data from CSR to LSR	open	Hawkins, Stan	Rand, Pat	2/15/98
1804	LENS	3 Medium	LENS to process requests for charges in directory assistance	open	Hawkins, Stan	Rand, Pat	2/15/98
1853	LENS	1 Urgent	Test Company Code 8001	open	Hawkins, Stan	Smith, Maggie	10/15/97
1859	LENS	3 Medium	Obtain Q Account BNA from BORCS rather than CLEC Table	open	Hawkins, Stan	Talbert, Jim	2/15/98
1864	LENS	2 High	LENS Firm Order Process Modification	open	Hawkins, Stan	Rand, Pat	12/15/97
1878	LENS	2 High	Consolidate CLEC Profiles of LENS, LEO & LESOG	open	Hawkins, Stan	Rand, Pat	12/15/97
1885	LENS	3 Medium	LSI (Local Service Itemization)	open	Hawkins, Stan	Wilcox, Shirley	2/15/98
1886	LENS	3 Medium	CSR - Plus 55 Pages	open	Hawkins, Stan	Wilcox, Shirley	2/15/98
1905	LENS	1 Urgent	CSR Credit History	working	Johnson, Karen D.	Wilcox, Shirley	10/15/97
1908	LENS	3 Medium	CSR - Expanded TN Number/Miscellaneous Number	working	Johnson, Karen D.	Wilcox, Shirley	2/15/98
1910	LENS	3 Medium	CSR Access Using Circuit Number	working	Johnson, Karen D.	Wilcox, Shirley	2/15/98
1911	LENS	1 Urgent	Eliminate Calling Card/Credit Card Info from CSRs	open	Hawkins, Stan	Wilcox, Shirley	10/15/97
1913	LENS	2 High	Create Database to Track CSR Accesses	open	Hawkins, Stan	Wilcox, Shirley	12/15/97
2105	LENS	2 High	Must modify LENS DB to allow multiple Q-acc'ts	open	Hawkins, Stan	Timms, Arthur	12/15/97
2109	LENS	2 High	Must modify LENS to add logic in select correct Q-acc't	open	Hawkins, Stan	Timms, Arthur	12/15/97
2113	LENS	3 Medium	LENS On-line Help	working	Johnson, Wade	Hale, Wanda	2/15/98
2121	LENS	2 High	Add anchors to web pages	open	Hawkins, Stan	Timms, Arthur	12/15/97
2166	LENS	2 High	LENS order feature details not displaying in LEO on act-V	returned	Hawkins, Stan	Rand, Pat	8/1/97
2184	LENS	3 Medium	LENS must increase quantity of TNS retrieved from 10 to 25	open	Hawkins, Stan	Daniels, Cassandra A.	2/15/98
2185	LENS	1 Urgent	LENS must display information about features w/o USOC's	working	Timms, Arthur	Timms, Arthur	10/15/97
2190	LENS	2 High	LENS must process ALL LEO statuses	working	Johnson, Karen D.	Timms, Arthur	12/15/97
2191	LENS	1 Urgent	LENS must display MemoryCall and RACT access #s	open	Hawkins, Stan	Timms, Arthur	10/15/97
2223	LENS	2 High	Need a server to store session information	working	Pierce, Ronald	Alvis, Nykel	12/15/97
2225	LENS	2 High	Need to move Navigator code into each ORB	working	Pierce, Ronald	Alvis, Nykel	12/15/97
2229	LENS	4 Low	Disable NEXT button on View LSR Error page when no more PDNs	working	Hoskins, Brian	Dickerson, Mike	4/15/98
2233	LENS	1 Urgent	LENS must add ability for LCSC users to change company code	open	Hawkins, Stan	Timms, Arthur	10/15/97
2234	LENS	1 Urgent	LENS to provide positive ack on pw change	open	Hawkins, Stan	Timms, Arthur	10/15/97
2254	LENS	3 Medium	SOER error - PDN data missing or invalid	open	Hawkins, Stan	Harrison, Elaine	2/15/98
2255	LENS	1 Urgent	TCIF issue 7	open	Hawkins, Stan	Vines, Crystal	10/15/97
2257	LENS	1 Urgent	LENS must add support for supplement types 1, 2, 3	open	Hawkins, Stan	Timms, Arthur	10/15/97
2258	LENS	1 Urgent	Quick Service	working	Johnson, Karen D.	Timms, Arthur	10/15/97
2277	LENS	1 Urgent	Due Date Calculation Process	open	Hawkins, Stan	Timms, Arthur	10/15/97

Number	System	Priority	Abstract/Title	State	Owner	Originator	Date Needed
2260	LENS	1_Urgent	Response time issues	open	Hawkins, Stan	Timms, Arthur	10/15/97
2273	LENS	1_Urgent	Rejects/Fatal Eds	open	Green, Amy	Timms, Arthur	10/15/97
2274	LENS	1_Urgent	Rejects/Clarification	open	Hawkins, Stan	Timms, Arthur	10/15/97
2279	LENS	1_Urgent	Change Designer Listings	open	Hawkins, Stan	Timms, Arthur	10/15/97
2281	LENS	1_Urgent	State-specific testing - South Carolina	open	Hawkins, Stan	Talbert, Jim	10/15/97
2282	LENS	1_Urgent	State-specific testing - Louisiana	open	Hawkins, Stan	Talbert, Jim	10/15/97
2283	LENS	1_Urgent	State-specific testing - Kentucky	open	Hawkins, Stan	Talbert, Jim	10/15/97
2284	LENS	1_Urgent	State-specific testing - Florida	open	Hawkins, Stan	Talbert, Jim	10/15/97
2285	LENS	1_Urgent	State-specific testing - Georgia	open	Hawkins, Stan	Talbert, Jim	10/15/97
2286	LENS	1_Urgent	State-specific testing - North Carolina	open	Hawkins, Stan	Talbert, Jim	10/15/97
2287	LENS	1_Urgent	State-specific testing - Alabama	open	Hawkins, Stan	Talbert, Jim	10/15/97
2288	LENS	1_Urgent	State-specific testing - Mississippi	open	Hawkins, Stan	Talbert, Jim	10/15/97
2289	LENS	1_Urgent	State-specific testing - Tennessee	open	Hawkins, Stan	Talbert, Jim	10/15/97
2432	LENS	5_Cosmetic	IC-RFF to LENS Platform	open	Hawkins, Stan	Spradlin, Richard C.	4/15/98
2488	LENS	2_High	Change usage of TE field to optional	open	Hawkins, Stan	Johnson, Karen D.	12/15/97
2489	LENS	4_Low	Change usage of IMPCON and IMPCON TEL to required	open	Hawkins, Stan	Johnson, Karen D.	4/15/98
2490	LENS	4_Low	Change address valid. screen to display working/nonworking TNS.	open	Hawkins, Stan	Johnson, Karen D.	4/15/98
2491	LENS	3_Medium	Modify View Order Status Option in display HC.	open	Hawkins, Stan	Johnson, Karen D.	2/15/98
2492	LENS	2_High	Modify user profile to associate multiple company codes	open	Hawkins, Stan	Johnson, Karen D.	12/15/97